

# SEOUL METROPOLITAN GOVERNMENT RULE ON REWARDS FOR REPORTING FAILURES OR PERSONS CAUSING DESTRUCTION OF ROAD FACILITIES, ETC.

Enactment No. 3606, Feb. 21, 2008  
Amendment of Other Laws No. 3711, Dec. 10, 2009  
Partial Amendment No. 3822, Oct. 06, 2011  
Partial Amendment No. 3938, Nov. 14, 2013  
Amendment of Other Laws No. 4048, Aug. 27, 2015  
Amendment of Other Laws No. 4062, Jan. 14, 2016  
Whole Amendment No. 4267, Jan. 17, 2019  
Amendment of Other Laws No. 4303, Oct. 10, 2019

## Article 1 (Purpose)

The purpose of this Rule is to provide for matters mandated by Article 48 of the Seoul Metropolitan Government Ordinance on the Management of Roads and Other Major Facilities and those necessary for the enforcement thereof.

## Article 2 (Definitions)

The definitions of terms used herein shall be as defined in the Seoul Metropolitan Government Ordinance on the Management of Roads and Other Major Facilities (hereinafter referred to as the "Ordinance") except as otherwise provided in this Rule.

## Article 3 (Persons Eligible for Monetary Awards)

(1) Persons eligible for monetary awards for reporting pursuant to Article 48 (1) of the Ordinance (hereinafter referred to as "monetary awards for reporting") are as follows:

1. A person who reports that a motor vehicle traffic signal, a pedestrian traffic signal or an auxiliary device for a pedestrian traffic signal malfunctions;
2. A person who reports information necessary to identify a person who caused the destruction of a facility for the safety or control of traffic;
3. A person who reports that a road or a road fixture is damaged;
4. A person who reports information necessary to identify a person who caused the destruction of a road facility or a road fixture.

(2) If more than one person is eligible for a monetary award for reporting under paragraph (1), the monetary award shall be paid to the person who first filed the report; and if the first reporting is filed by more than one person, the monetary award shall be paid in equal portions to each person.

(3) Notwithstanding paragraph (1), no monetary award for reporting shall be paid in any of the following cases:

1. Where a person who caused destruction voluntarily files a report thereon;
2. Where a public official of the division responsible for managing the relevant facility files a report;
3. Where an employee of the business entity responsible for managing the relevant facility files a report;
4. Where a party to a case or accident such as a traffic accident that caused any malfunction or damage to the relevant facility files a report;
5. Where malfunction or damage has already been discovered or reported and repair works are in progress or the person who caused destruction is identified;
6. Where a reporting person refuses to provide personal information, contact information or other information necessary to make payment of the monetary award;
7. Where a report is made anonymously or in the name or address of another person.

## Article 4 (Criteria for Payment of Monetary Awards)

(1) Monetary awards for reporting may be given to persons eligible within budgetary limits according to the following criteria:

1. For Article 3 (1) 1, 2 and 4: A monetary award of not more than 50,000 won or a gift card equivalent thereto for each case reported;
2. For Article 3 (1) 3: A monetary award of not more than 300,000 won or a gift card equivalent thereto for each biannual cumulative number of reports.

(2) Detailed criteria for paying monetary awards for reporting are as set forth in the attached Table.

## Article 5 (Limits for Payment of Monetary Awards)

No monetary awards for reporting pursuant to Article 3 (1) 1 shall exceed 200,000 won per month for any one individual.

## Article 6 (Handling of Reports on Malfunction and Damage)

(1) The Chief Officer of City Transportation Headquarters shall designate a division responsible for the general management (hereinafter referred to as "managing division") of affairs regarding the payment of monetary awards for reporting for sidewalks under Article 3 (1) 1, 2 and 3; and the Chief Officer of Safety Management Bureau shall designate such division for affairs

regarding the payment of monetary awards for reporting under subparagraphs 3 and 4 of the same paragraph.

(2) Upon receipt of a report under Article 3 (1) 1 through 4 (hereinafter referred to as "report on malfunction, damage, etc."), the agency responsible for managing major facilities under attached Table 1 of the Ordinance (hereinafter referred to as "agency responsible for managing facilities") and the 120 Dasan Call Center shall immediately notify the relevant managing division thereof.

(3) Upon receipt of a report on malfunction, damage, etc. or upon receipt of a notice of such report under paragraph (2), the managing division shall notify the agency responsible for managing the relevant facilities thereof: Provided, That this shall not apply where the agency responsible for managing the relevant facilities notifies the managing division of the receipt of the report on malfunction, damage, etc.

(4) Upon receipt of a report on malfunction, damage, etc. under paragraph (2) or upon receipt of a notice of a report on malfunction, damage, etc. under paragraph (3), the head of the agency responsible for managing the relevant facilities shall immediately instruct the responsible public official to enter such report in attached Form 1 and to conduct an on-site inspection on the details of the report.

#### **Article 7 (Methods and Procedures for Payment of Monetary Awards)**

(1) Monetary awards for reporting shall be paid by no later than the 20th day of the following month upon verification by the responsible public official of the fact of malfunction or damage or the person who caused destruction: Provided, That the payment of a monetary award for reporting to a person who files a report pursuant to Article 3 (1) 3 may be made biannually.

(2) The payment of a monetary award for reporting under paragraph (1) shall be made in attached Form 2.

#### **Article 8 (Protection of Reporting Persons)**

Neither a public official who is responsible for the work of paying monetary awards for reporting nor a public official who receives and manages reports on malfunction, damage, etc. shall disclose any personal information of the reporting person without consent.